

User Manual for automated 24X7 unlock User-Pin HYP2003(ePass) Token

1. System Requirement:

Windows 7 SP1 or above

Latest version of HYP2003 Driver or Signer.Digital Browser Extension version 3.1 or above
Enable .NET Framework 3.5 – From Control Panel > Programs and Features > Turn Windows features on or off

Google Chrome/Microsoft Edge (Chromium Based)/Mozilla Firefox

2. Process for Reset the User PIN of HYP2003 token

1. Download and Install Signer.Digital Browser Extension form below URL

<https://downloads.signer.digital/Signer.Digital.Browser.Extension.Setup.msi>

2. Enable Browser Extension through which you want to reset user pin of token.

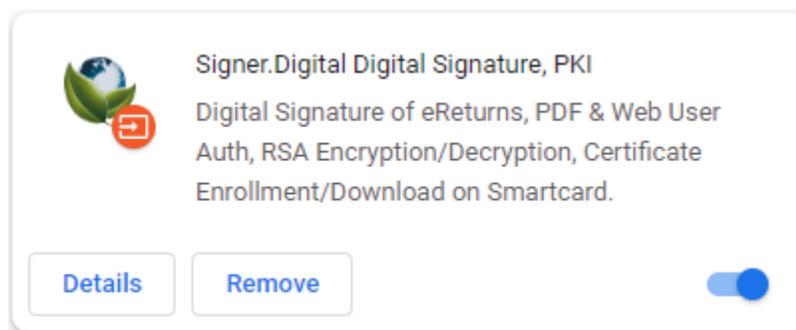
2.1 Google Chrome >>

Open Google Chrome.

At the top right, click More  > **More tools** > **Extensions.**

Turn On the Extension

Turn on Signer.Digital Extension



2.2 Mozilla Firefox

Add and Enable the Sigher.Digital Firefox Extension from link
<https://addons.mozilla.org/en-US/firefox/addon/signer-digital/>

2.3 Microsoft Edge

Add and Enable the Extension by open link in Microsoft Edge

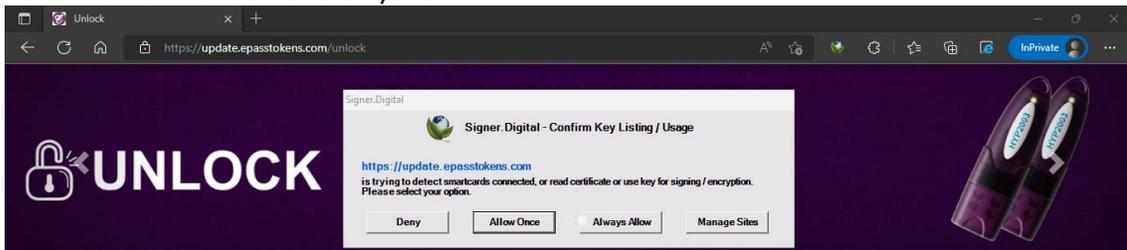
<https://chrome.google.com/webstore/detail/signerdigital-digital-sig/glghokcicpikglmflbbelbgeafpijkkf>

3. Start the Unblock Process

Plug-in HYP2003(ePass) token and open the below URL in Browser where Extension is Enabled as per above given steps.

<https://update.epasstokens.com/unlock>

Click on Always Allow (or Allow Once to keep it prompting every time) to access list of connected tokens into the system.



Unlock HYP2003 USB Token
Do not refresh or close the browser, during the unlock Process.

1	Select Token to Reset Password	<input type="text"/>	<input type="button" value="Refresh"/>
2	Get Unlock Code BY eMail	<input type="button" value="Select Certificate to Get Unlock Code on Email"/>	
3	Enter Unlock OTP	<input type="text"/>	
4	Set User PIN	<input type="button" value="Unlock & Set New PIN"/>	

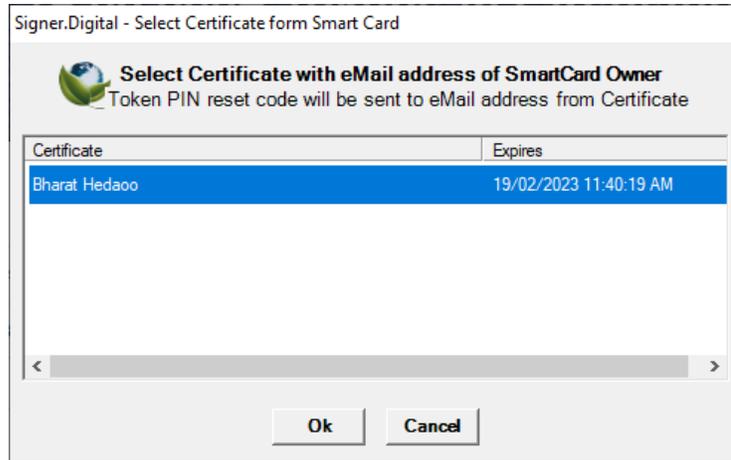
Powered by : <https://signer.digital>

Once token is selected from list, click on "Select Certificate to Get Unblock Code on Email" button to select the certificate you want to send OTP email on the email ID associated.

Unlock HYP2003 USB Token
Do not refresh or close the browser, during the unlock Process.

1	Select Token to Reset Password	HyperSecu ePass2003	<input type="button" value="Refresh"/>
2	Get Unlock Code BY eMail	<input type="button" value="Select Certificate to Get Unlock Code on Email"/>	
3	Enter Unlock OTP	<input type="text"/>	
4	Set User PIN	<input type="button" value="Unlock & Set New PIN"/>	

Select the certificate you want to receive the email OTP on and click on OK button.



Unlock HYP2003 USB Token

Do not refresh or close the browser, during the unlock Process.

1	Select Token to Reset Password	HyperSecu ePass2003	
2	Get Unlock Code BY eMail	Select Certificate to Get Unlock Code on Email	
HyperSecu HYP2003/ePass2003 Unlock OTP sent successfully to eMail address			
3	Enter Unlock OTP	<input type="text"/>	
4	Set User PIN	Unlock & Set New PIN	

Check email ID showing on screen for OTP.

Unblock code is sent from email ID tokenunlock@charteredinfo.com to email ID associated with the selected digital signature certificate which is showing into screen. Check the Inbox or Spam/Junk folder for email. OTP will remain valid till 30 minutes.

Enter Unlock OTP into the text box and click on "Unlock & Set New PIN" button.

Enter the New user PIN and Re-enter it.

New user PIN should be combination of Alphabet + Numbers + special character.

On successful unlock you will get the response **User SmartCard PIN Reset Successful.**



India's Largest Selling PKI Tokens
1,75,00,000+ Tokens in Circulation

Unlock HYP2003 USB Token
Do not refresh or close the browser, during the unlock Process.

1	Select Token to Reset Password	HyperSecu ePass2003	
2	Get Unlock Code BY eMail	Select Certificate to Get Unlock Code on Email	
User SmartCard PIN Reset Successful.			
3	Enter Unlock OTP	124065	
4	Set User PIN	Unlock & Set New PIN	

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